

## Riverside Spring Newsletter



Welcome to this Spring edition of the Riverside Training Newsletter. Without wishing to sound all mushy and sentimental, it's great to see all the trees in blossom and the young animals in the field isn't it? This is the time of year for new beginnings of course and 'newness' is the theme for this newsletter.

### NEW BUSINESS

Over the course of the winter, we have re-energised and re-structured our sales and bid team and we are delighted to announce that our guys have worked so hard to deliver the following new and important clients:

- Wiley
- Pharmacy 2U
- Honeywell
- Continental Tyres
- Hargreaves Lansdown
- Securitas
- L Lynch

We also awaiting the final word on several other bids so we're keeping everything crossed that this is the best start to a year in our history. If you'd like to find out why so many great companies are choosing Riverside to deliver their Apprenticeship training programmes contact one of our key sales team members via [louise@riverside-training.co.uk](mailto:louise@riverside-training.co.uk)



## NEW JOINERS

We mentioned earlier that our business-winning team has been strengthened but there have been other new joiners to the team too since our last newsletter. So here are our latest new team members:

- Joe Rollings joined us as head of Strategic Partnerships and Engagements
- Elliott Dickinson came on board as a Learning and Development Coach focusing on two roles; Coaching Professionals Level 5 and English Functional Skills.
- Freya Kelly joined the team in a new role as Enrolment Officer.
- Sarah Gammage joined as the Business Support Team Leader
- Emilie Ross-Hoffman joined Sarah's team as Business Support Apprentice.
- Mark Wells joined the team as our Learning & Development coach for the Senior Leader Level 7 qualification
- Tony McGuinness will be assisting Joe with Partnership Engagement.

Rory Shepherd has joined us as a Key Account Manager to provide more support to our growing client base.



Riverside are still on the lookout for new talent. We are looking to fill the following vacancy:

- Learning & Development Coach in Customer Service

So, if you are interested in this role just get in touch by calling us on 01432 359244.

## NEW COHORTS

We are pleased to announce new cohorts, or learning streams, starting in the spring/summer in the following areas:

- Human Resources (levels 3 and 5)
- Accounting (levels 2, 3 and 4)
- Management (Team Leader Supervisor)
- Dental (levels 2 and 4)
- Assessor Coach/Mentor (level 4)

If you think any of your staff may benefit from one of these courses just get in touch now via 01432 359244. But hurry as the cohorts are filling up fast!

## NEW CASE STUDIES

We have added two new case studies to our website which we think are illuminating. The first resulted from an interview with Claire Cooper-McQueen, Practice Manager, at Tupsley Dental Practice, based here in Hereford.

The second was produced following an interview with Martine Samuel-Maher, the Group People Operations Manager for the company Select, a Premium Reseller of Apple products, service repairs and solutions for consumers, businesses and educational institutions across the UK and Ireland.

You can see both case studies (plus an earlier one on the company called HAM) by following this [link](#).

We hope you enjoy reading them

## NEW AWARDS SCHEME



This is exciting news for Riverside and our learners too hopefully. We are about to launch our inaugural Apprentice Awards scheme. Nominations have been gathered from all of our Learning & Development Coaches for the year's most deserving Apprentices in each qualification we offer. We will announce the winners for the last year very shortly. Following the annual Awards, we will then confer an Award for the Apprentice of the Month. So watch out for some public announcements from us on the website and on social media. We think this could be great recognition for our super learners and their employers too of course.

## AND FINALLY...

We couldn't let this Newsletter conclude without wishing all our client contacts, learners, colleagues and suppliers a very enjoyable Platinum Jubilee Bank Holiday and hope you all enjoy this lovely springtime.

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